

Texas Department of State Health Services

Local Registrar TxEVER Admin Capabilities

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&

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Agenda

Account Management
Birth/Death Module Reports
TxEVER Printer Setup

Security Paper Inventory
Document Control Numbers
Green Burials

Local Registrar Admin Duties

Account Management

Abilities

- Criminal background check process for new employees
- Ability to enroll new users
- Resetting user password
- De- & Re- activating a user
- Unlocking an account
- AOP User Management

Criminal Background Check

Criminal Background Check Process for New Employees

- New employees need to get their background check before an account can be created in TxEVER.
- Schedule an appointment with Identogo:
 - https://www.identogo.com
 Enrollment Services → Digital fingerprinting
 - DSHS Service Code 11H6J9 or DSHS ORI TX92318Z
 - Confirm the cost when you make the appointment
 - On the day of the appointment, keep the receipt



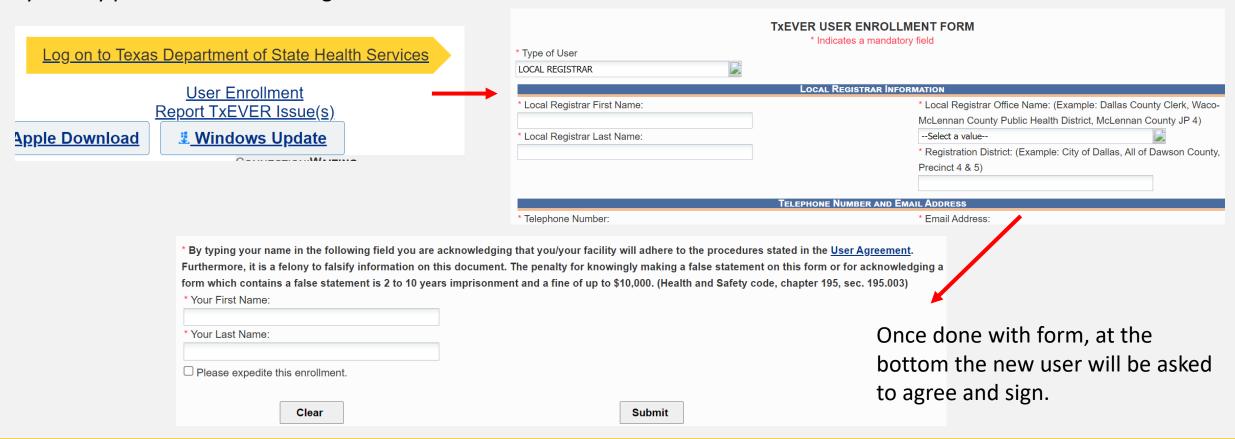
Criminal Background Check

Criminal Background Check Process for New Employees

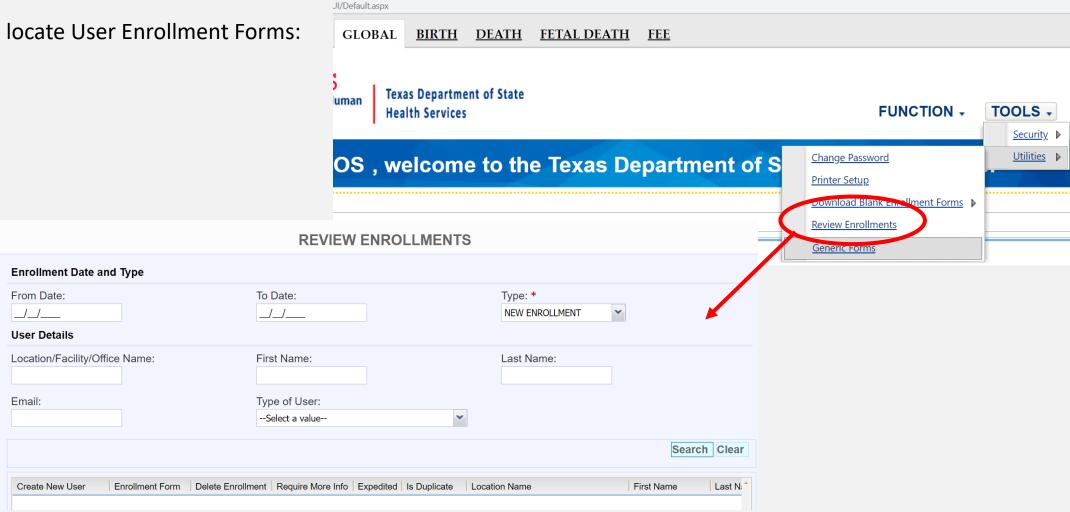
- Email your Field Services Representative
- Attach the receipt
- Include the following information:
 - Full Legal Name
 - Date of Birth
 - Date of the appointment
- Once the VSS CBC Team gives approval for the new employee to the field rep., we will contact you and then you can proceed with account creation.



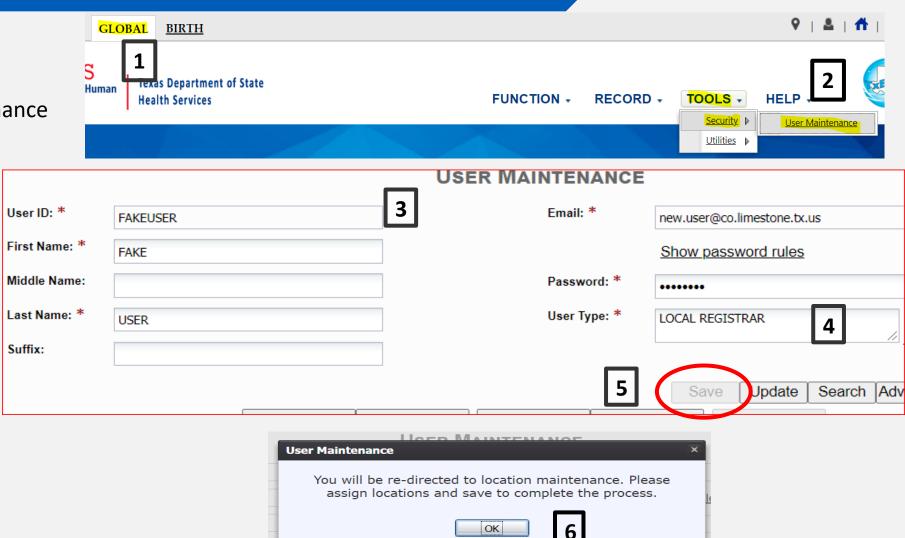
For new TxEVER users at your office, please have them fill out the enrollment form found on the TxEVER site. The enrollment form allows the new user to sign the user agreement form, at the same time. Once complete, you may proceed with enrolling the user via USER MAINTENANCE.



How to locate User Enrollment Forms:

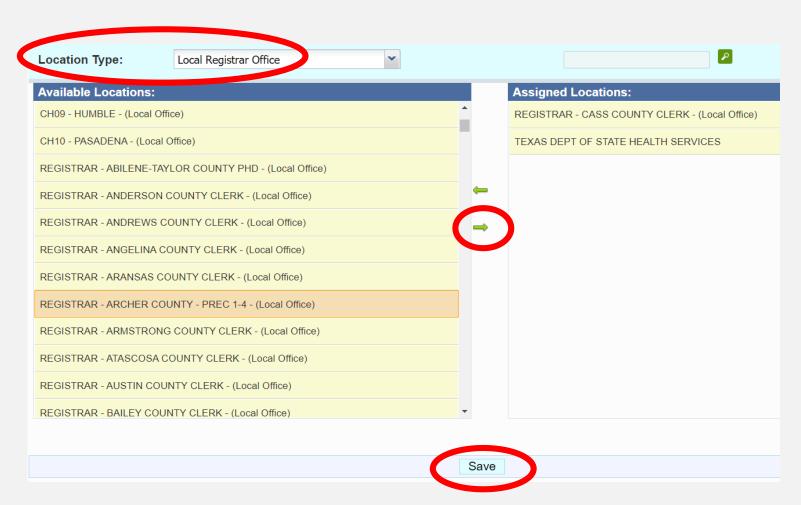


- 1. Global tab
- 2. Tools> Security> User Maintenance
- 3. Enter NEW USER info
- 4. Select USER TYPE
- Hit SAVE button
- 6. Hit OK to proceed



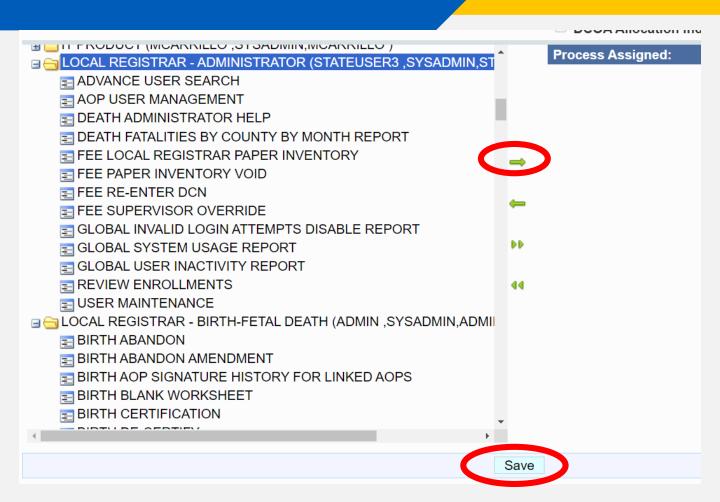
- 1. Select LOCATION TYPE in drop down menu
- Click LOCATION(name of your facility)
- 3. Click on GREEN arrow to assign location
- 4. Click SAVE at the bottom

After saving, you will be re-directed to the PROCESSES assignment page.



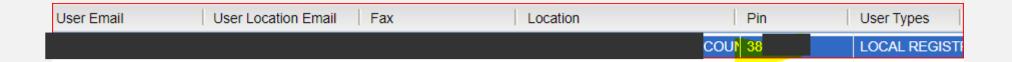
- 1. Select the processes you want to add
- 2. Click on the green arrow to move them to the right
- 3. Click SAVE at the bottom

Go back to GLOBAL, USER MAINTENANCE to see new user in list.

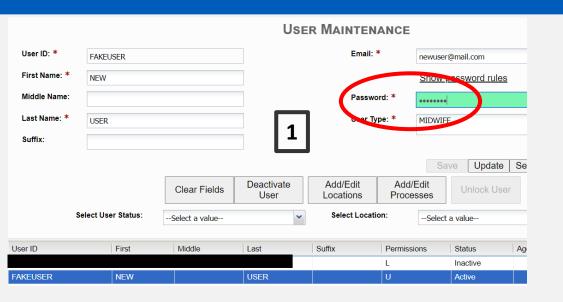


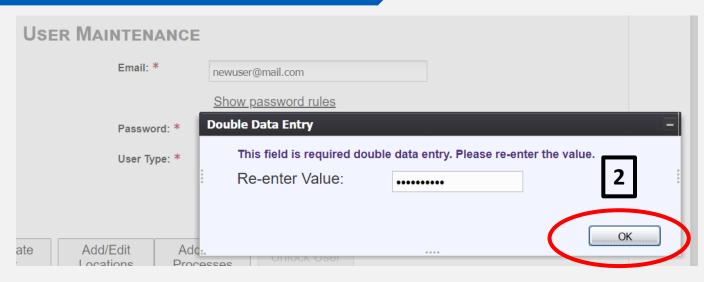
PIN

- Can be found in GLOBAL> TOOLS> User Maintenance
- Select User
- Scroll all the way to the right

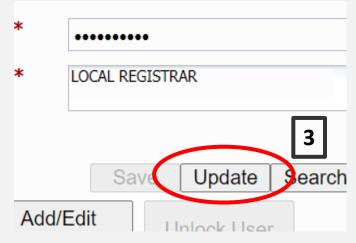


Resetting User Password

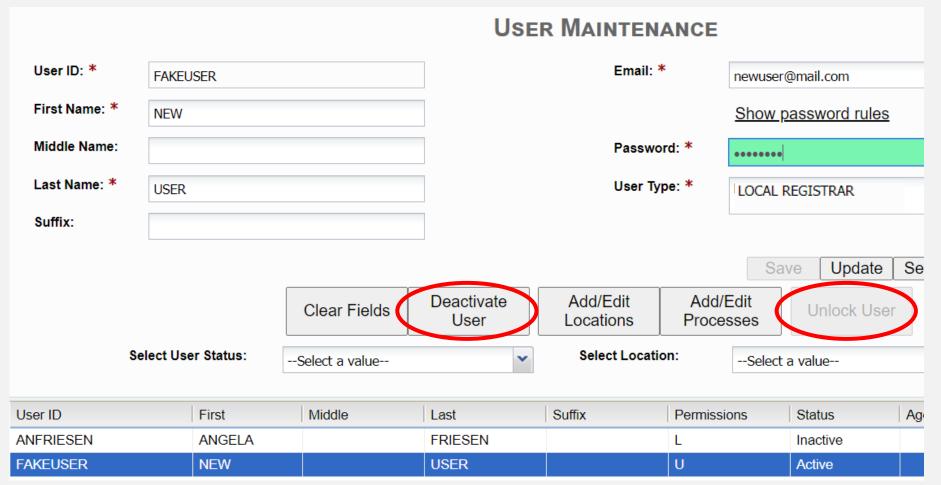




- 1. Select user from table
- 2. Change PASSWORD and verify password
- 3. Click UPDATE



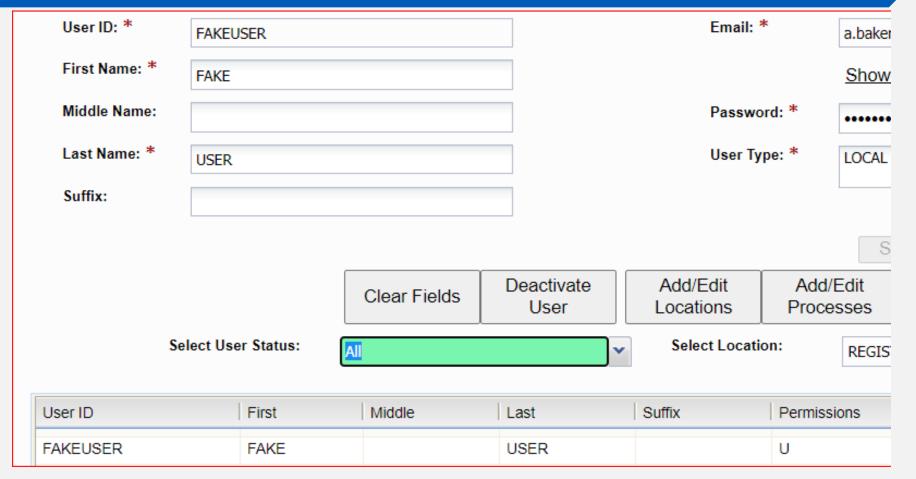
Reactivating/Unlocking a User



Reason why a user may be deactivated: Due to 90 day inactivity

Select user in TABLE first and then click on either Deactivate/Reactivate/Unlock User. If a user is NOT LOCKED out of their account, the UNLOCK USER button will be GREYED out.

Deactivating a User



Click on Deactivate User Confirm that you want to deactivate.

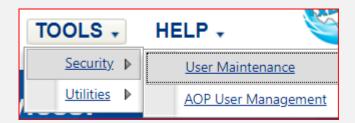
After the last name, enter 'Do not reactivate'.

Press the Update button.

Select user first and then click on DEACTIVATE. If a user's account is already deactivated, the DEACTIVATE USER button will say REACTIVATE USER.

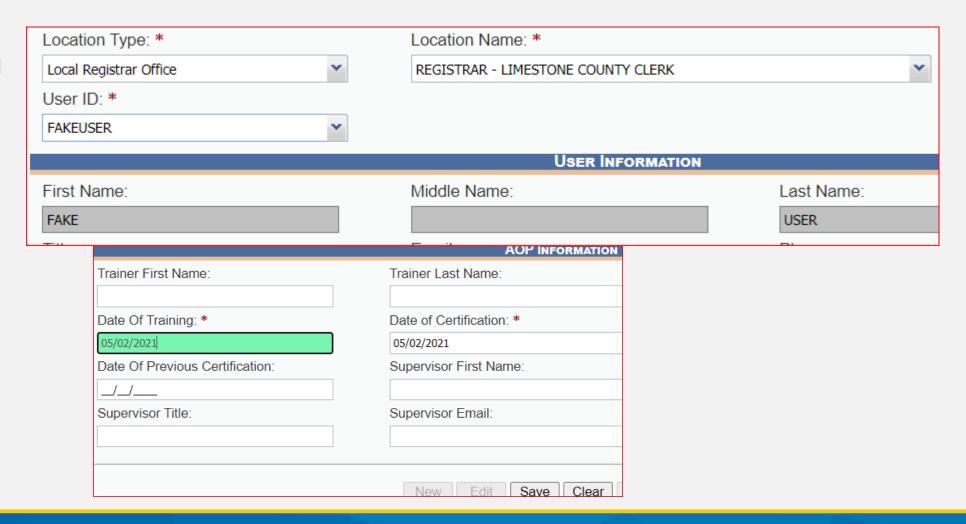
AOP User Management

Add a Person who is AOP-Certified.
Go to Global → Tools → AOP User Management



AOP User Management

- 1. Select a userID
- Input training date and certification date
- 3. Press Save Button

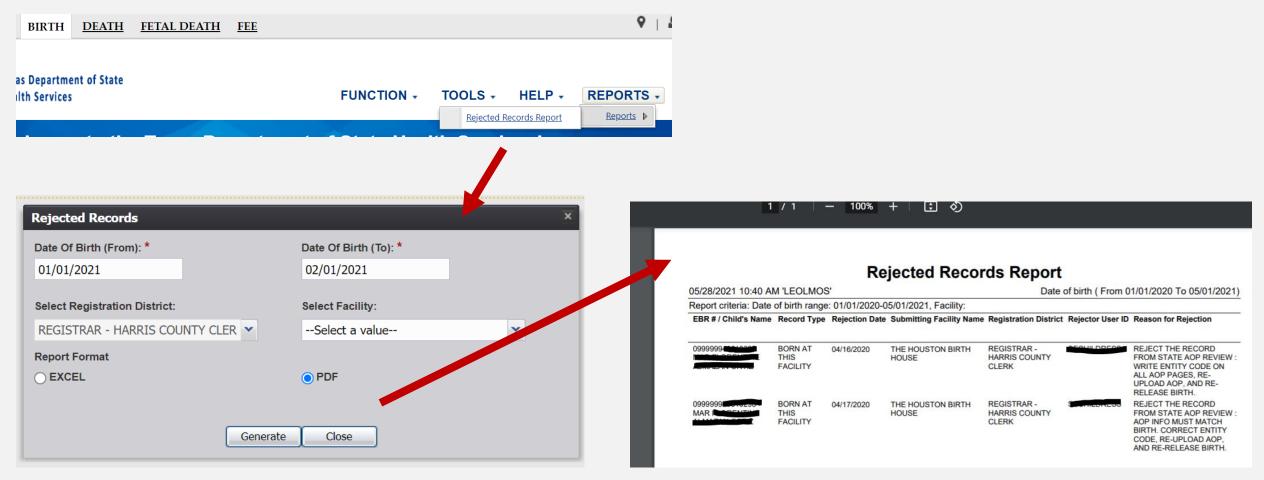


Local Administrators

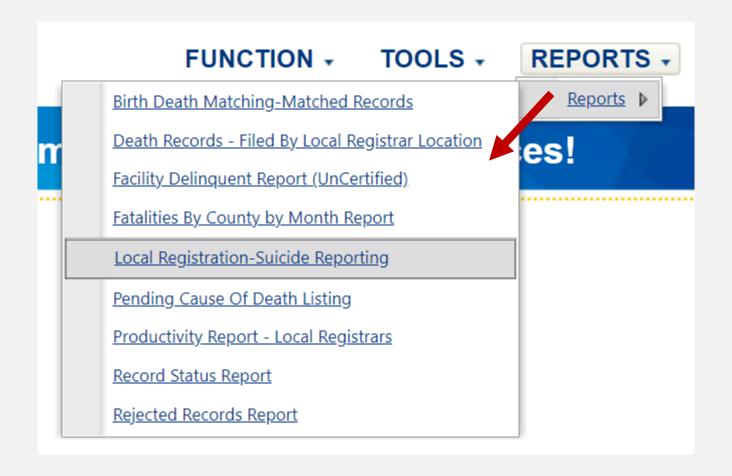
- There should be 1 local administrator for every 5 users.
- At least 2 local administrators
- To add a local administrator, email <u>help-txever@dshs.Texas.gov</u>
- Specify the name/userID of the person to be promoted to local administrator.

Reports

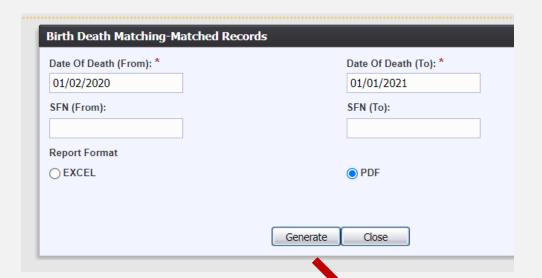
Reports – Birth: Rejected Records Report



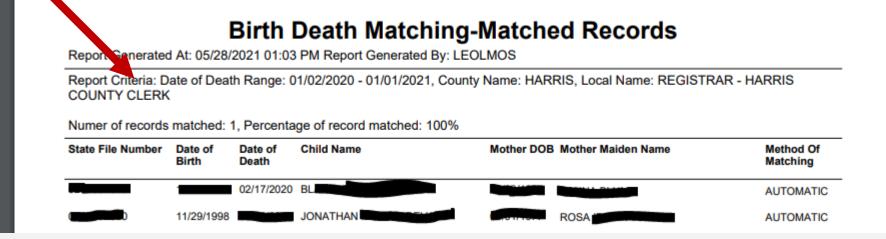
Reports – Death Reports



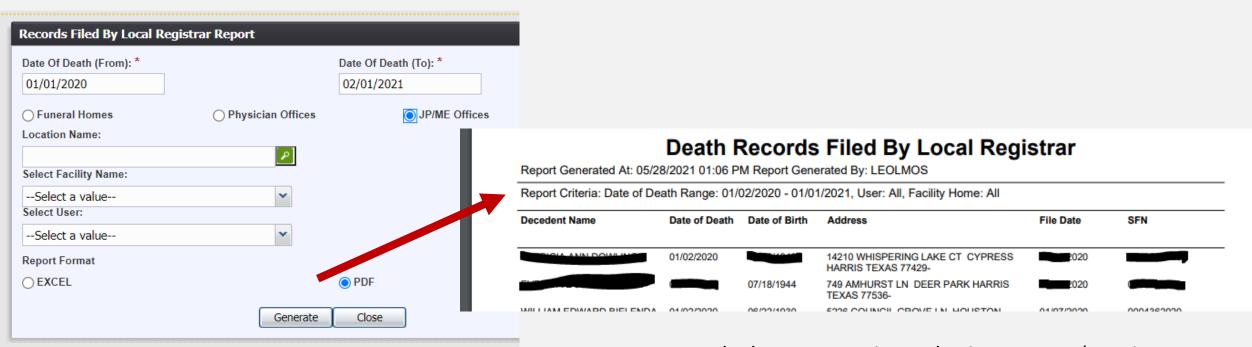
Reports - Death: Birth Death Matching



The Birth-Death Matching Report is working as intended. Report will generate data if data collected for records is complete. Older records may not be matched due to missing data. Old records do not have all fields filled in, i.e. Local Registrar.

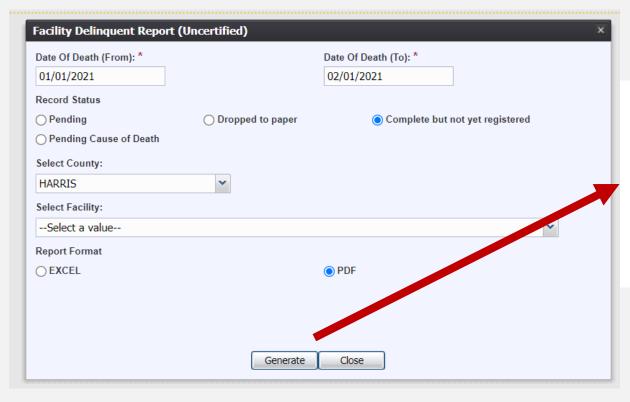


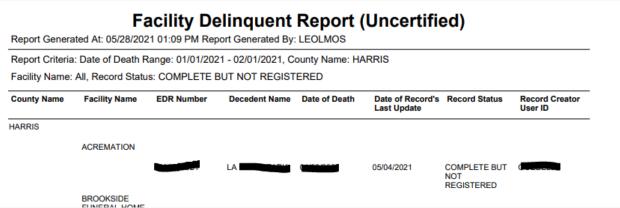
Reports – Death: Records Filed by LR



Note: Records that were registered using TxEVER (starting on 1/1/2019)

Reports – Death: Facility Delinquent Report(Uncertified)

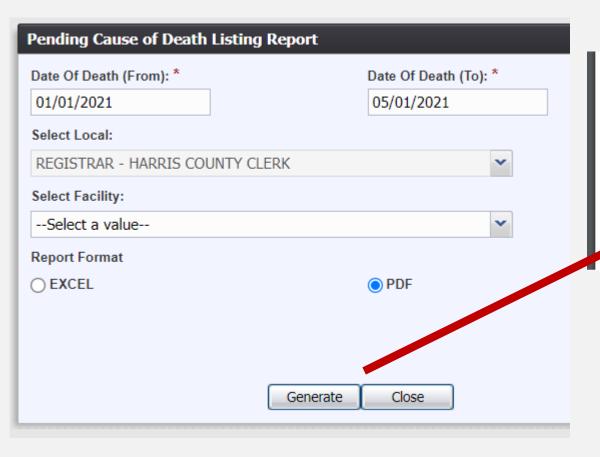


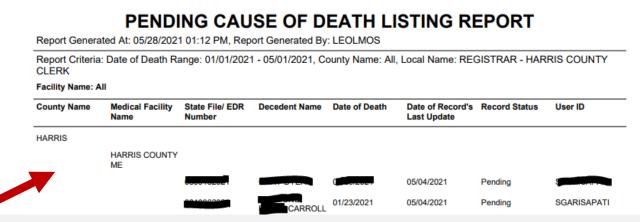


This report is one way to identify if the record was assigned to the correct LR. Displays death records that have not been released to the state and local registrar.

To check the place of death to ensure it is in your registration district: Use EDR in the IN-PROGRESS sub-module under the Death Tab.

Reports - Death: Pending Cause of Death



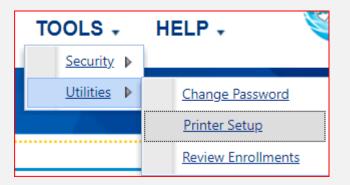


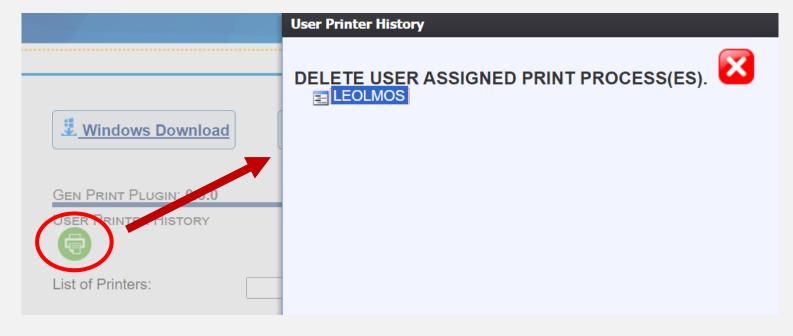
A handy report for instances where a family may ask why they can't do an amendment on a record or is waiting for a medical amendment. Also, if they are unsure if the COD has been determined. Report consists of records already registered and have SFN/LFNs.

TxEVER Printer Setup

Assigning a Printer

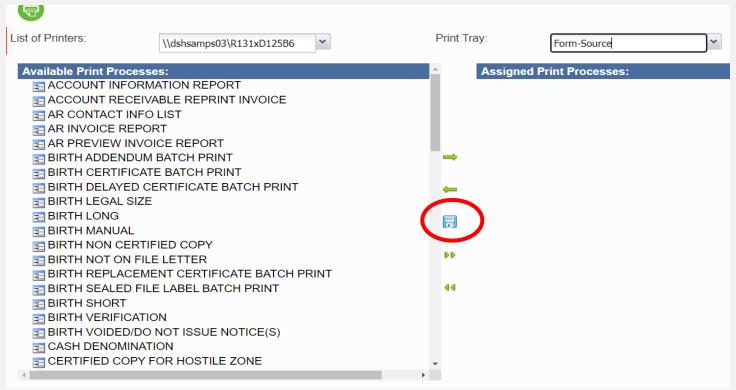
- TxEVER -> Global -> Tools -> utilities -> printer set-up
- Click on the green circular printer button to view current printers assigned. With new users, there are none, but double check.





Assigning a Printer

- Select new printer from drop-down on left-hand side titled LIST OF PRINTERS
- Recommended to select "Form Source" form menu titled PRINTER TRAY-> Assign
 processes (list on next slide) by selecting process and clicking green right arrow button->
 Click save (blue and white square icon)



Print Processes

You will need to make sure you have the following printing processes assigned to a printer:

For Birth Registration:

- Birth Addendum Batch Print
- Birth Certificate Batch Print
- Birth Delayed Certificate Batch Print
- Birth Replacement Certificate Batch Print
- Birth Voided/Do Not Issue Notice(s)

For Death Registration:

- Death Addendum Batch Print
- Death Certificate Batch Print
- Death Disinterment Permit Batch Print
- Death Medical Amendment Batch Print
- Death Voided/Do Not Issue Notice(s)

For Fee (Remote Issuances):

- Birth Short
- Not Found Letter

GenPrint Plug-In

- Before trying to print, please make sure GenPrint Plug-In 2.0.9 is installed.
- Check out the installation instructions on our website: https://www.dshs.state.tx.us/txever/
- If you have difficulties, please contact your field representative.

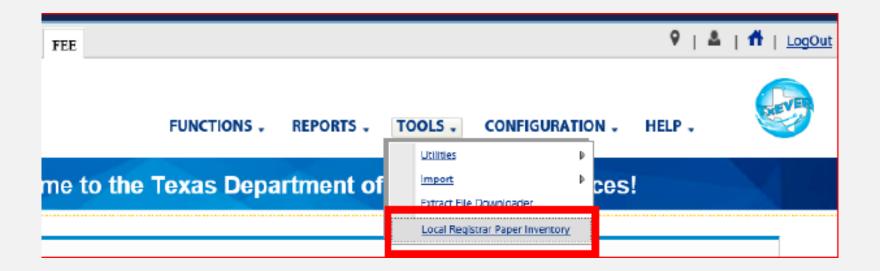
Security Paper Inventory

Fee Module



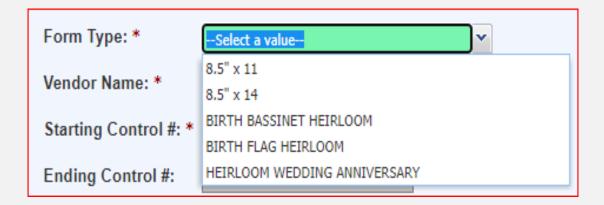
Security Paper Inventory

- Supervisor function
- To track security paper, the first step is to add it to your paper inventory in TxEVER.
- Select Fee → Tools → Local Registrar Inventory



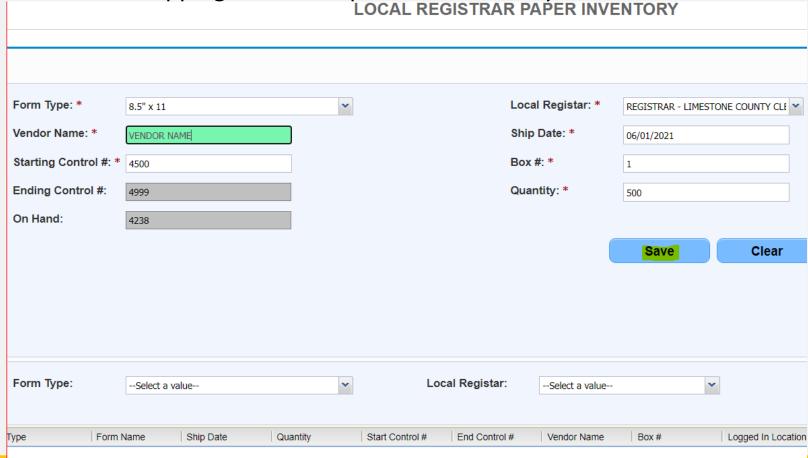
Security Paper Inventory - Add

- For the Form Type, the only choice that is available to local registrars is 8 ½ by 11
- The remaining choices are not available to local registrars. The remaining paper types are available only to the state.



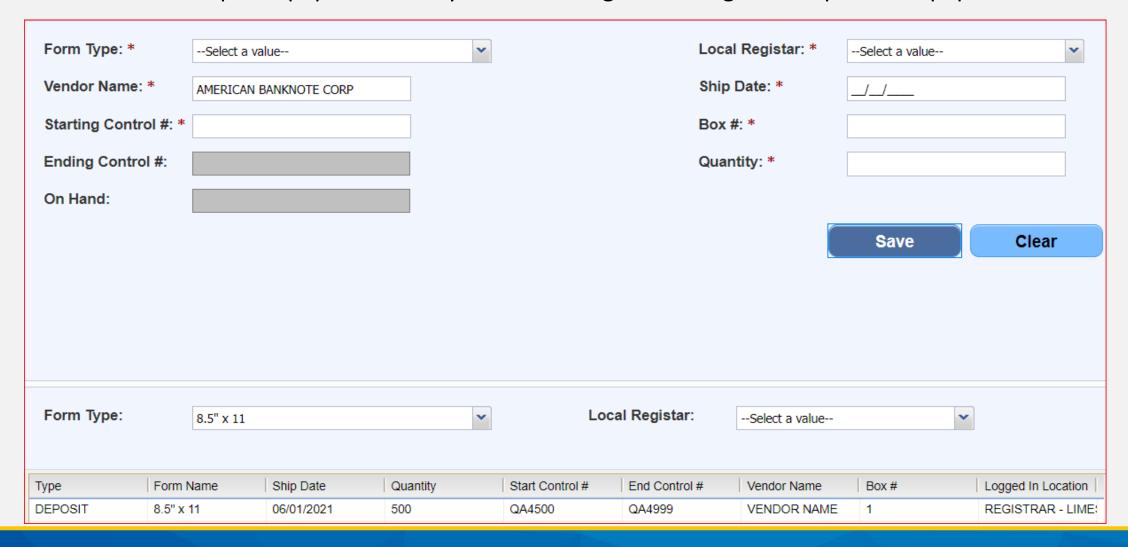
Security Paper Inventory - Add

- When you receive new paper, the vendor name will be the current vendor.
- To select the Local Registrar, click the dropdown menu.
- Enter a shipping date> Complete the inventory information> Click the Save button.



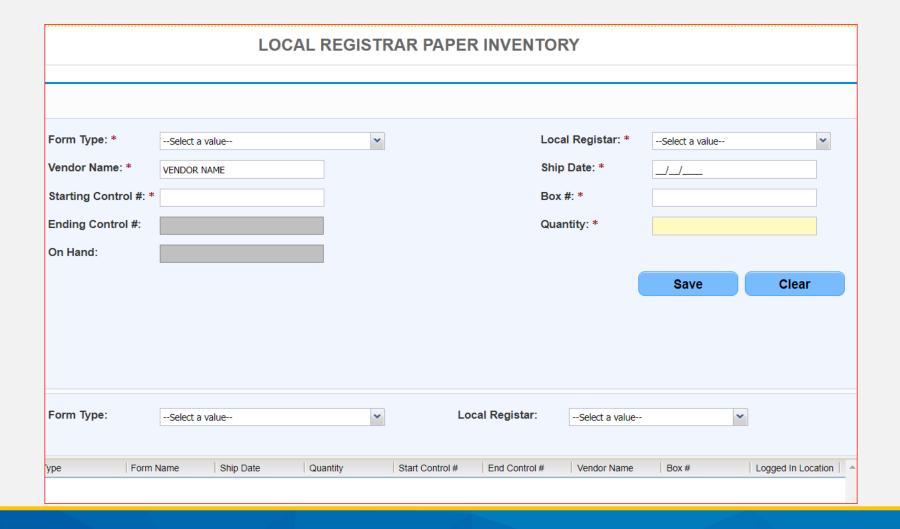
Security Paper Inventory - Add

• Example of paper inventory after entering and saving new shipment of paper.



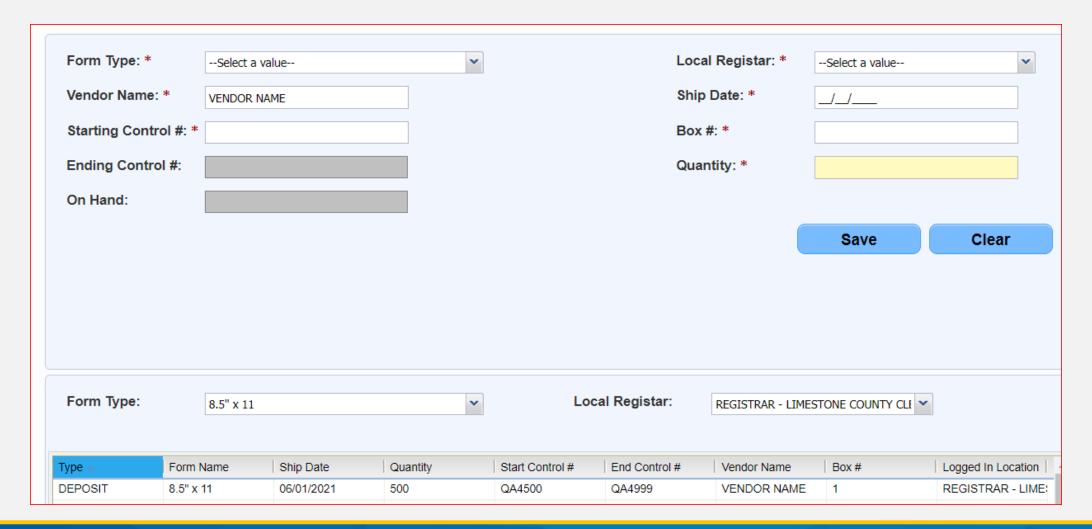
Security Paper Inventory – Look Up

• To search: Fee \rightarrow Tools \rightarrow Paper Inventory



Security Paper Inventory – Look Up

• Form type – 8 ½ by 11



Document Control Numbers (DCNs)

Document Control Numbers

Barcode number pre-printed on security paper from the current vendor.

Serves to help prevent fraud and track when and where a record is issued and to whom.

Local Registrar's should keep a paper log outside of TxEVER of DCN's used or voided.

What to Log: date DCN was used or voided, name of registrant, name of requester, and DCN number.

Registering Green Burials with no Funeral Director

Topics

- Definition
- Relevant Statutes
- Challenges to Registering Death
- How to Register in TxEVER

Green Burial Definition

- Internment into the ground in a manner that does not inhibit decomposition.
- Buried in either a simple shroud or a biodegradable casket.
- Burial can be at a cemetery that specializes in this type of burial.

Source: https://www.greenburialcouncil.org/

Green Burial Definition

- Reduces impact on earth
 - Biodegradable burial container
 - No cement grave-liner
- Lower Cost because
 - No embalming
 - Family can choose to hold viewing at home
- Can be more meaningful to family because can personalize the service.

Relevant Statutes

"The person completing the medical certification shall submit the information and attest to its validity using an <u>electronic process</u> approved by the state registrar." HSC 193.005 (h)

This means that the death must be filed electronically.

"The person in charge of interment or removal of body from a registration district for disposition..." HSC 193.002

This phrase means that the person in charge can be someone other than a licensed funeral director.

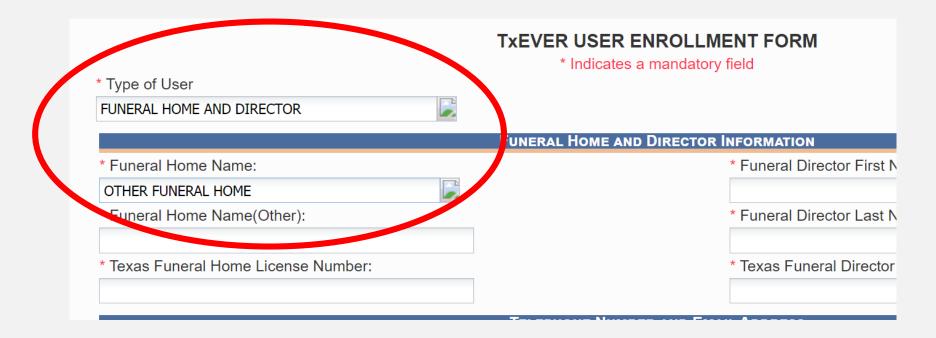
Challenge in Registering a Death

- An informant can choose to arrange the funeral and to file the death certificate with no funeral director. The person who handles the death is not required to be a licensed funeral director.
- We want to comply with the statute that states that records must be filed electronically.
- The family has no access to TxEVER for security reasons.
- It is the responsibility of the either the family or the informant to work with the local registrar to file the death record and to obtain the BTP. The local registrar will act as a proxy.

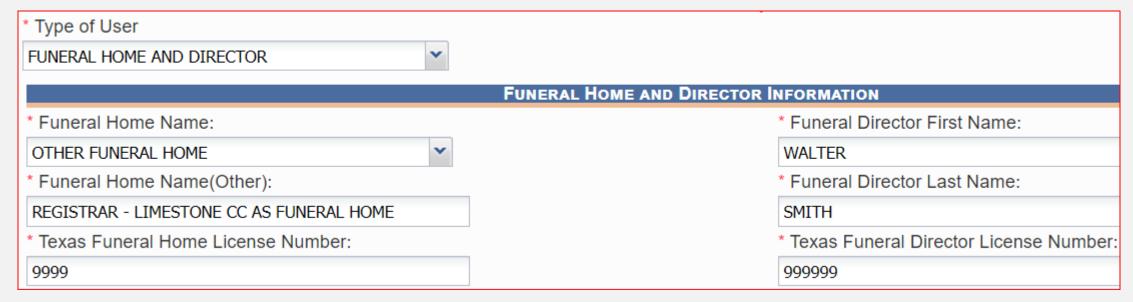
- If there is no funeral home location, then the local registrar will enroll in TxEver by submitting an enrollment form.
- Go to: https://txever.dshs.texas.gov/TxEverUI/Welcome.htm
- Scroll down to select user enrollment.



- A form is displayed > Specify TYPE OF USER as funeral home
- This displays a dropdown list of funeral homes
- Scroll to the bottom of list> Select OTHER FUNERAL HOME



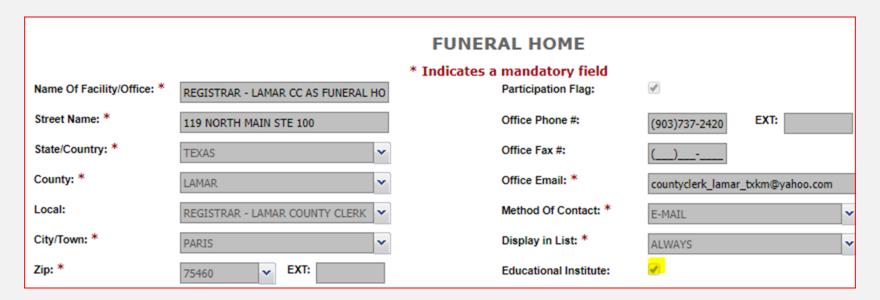
- Specify the name as local registrar name as funeral home. Ex.
 Registrar Lamar CC as Funeral Home.
- Specify at least a local administrator.
- Press the Submit button.



• Specify a local administrator. (Note the User Agreement)

THE TXEVER ADMINISTRATOR WI	LL BE THE PERSON AT YOUR LOCATION WHO WILL RECEIVE THE TXEVER INSTRUCTIONS
* TxEVER Facility Administrator First Name:	2nd TxEVER Facility Contact First Name:
* TxEVER Facility Administrator Last Name:	2nd TxEVER Facility Contact Last Name:
* Turning Constitution of the Administration Telephone Alicenters	Ond Typ (FD Facility Contact Talanhara Nyarhara
* TxEVER Facility Administrator Telephone Number:	2nd TxEVER Facility Contact Telephone Number:
()	()
* TxEVER Facility Administrator Email Address:	2nd TxEVER Facility Contact Email Address:
By typing your name in the following field you are acknowledging that you/your facility will adhere to the procedures stated in the <u>User Agreement</u> . Furthermore, it is a felony to falsify information on this document. The penalty for knowingly making a false statement on this form or for acknowledging a form which contains a false statement is 2 to 10 years imprisonment and a fine of up to \$10,000. (Health and Safety code, chapter 195, sec. 195.003) * Your First Name:	
* Your Last Name:	
Please expedite this enrollment.	
Clear	Submit

- State VSS creates a funeral home location for a local registrar.
- Example: Registrar Lamar CC as Funeral Director
- Note that the Educational Institute box is checked off to disable DCOA feature for location.



Registration Process

- Informant goes to local registrar
- Informant requests that a record be created
- Local registrar logs in at the location of the local registrar as funeral home
- Local registrar creates the record, obtains information from the informant, and assigns a medical certifier.

Registration Process

- Medical certifier accepts, enters medical information, and certifies the record.
- Local registrar orders the death record, confirms the information with the informant, issues the burial transit permit, verifies, and releases the death record.
- Death record goes to State VSS
- The death record will appear in the death local acceptance queue.
- Local registrar accepts and prints like any other death record.

Registration Process

- For more information about registering a death, go to:
- https://www.dshs.texas.gov/vs/field/TxEVER/guides.asp
- Download: Death Registration →
- Death Registration (for funeral homes)

Thank you!

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